

Distance contract regarding services available on the customer self-service portal www.manakreditvesture.lv

1. This is a distance contract between AS "Kredītinformācijas Birojs", reg. No.: 40103673493, legal address: Grēdu iela 4A, Rīga, LV-1019, phone No.: +371 66934700, e-mail: info@kib.lv (hereinafter KIB), and a natural person (hereinafter Customer) who is buying a service (hereinafter Service) available on the customer self-service portal www.manakreditvesture.lv (hereinafter Portal).
2. An informative description of each Service is available on the Portal when the Customer chooses the particular Service.
3. In order to be able to electronically save or print Services in PDF format, the Customer has to install the latest version of Adobe Acrobat Reader software on their computer (free installation available at <http://www.adobe.com/>).
4. KIB shall provide the Service to the Customer after receiving payment confirmation. By making payment for the Service the Customer confirms that they have ordered the Service and that they agree that these provisions are applicable to the respective Service.
5. Price list for each Service is available on the Portal. The Service price specified in the price list includes value added tax.
6. The Customer shall make payment for the Service via a noncash transaction using one of the remote payment methods provided on the Portal.
7. The Customer shall have no right to exercise the right of withdrawal from the Service, because the type of Service provision (immediate implementation in online mode) renders exercising the right of withdrawal impossible.
8. The contract shall become effective from the moment the Customer chooses the Service in the procedure set forth in the Portal, and shall be effective until the Customer receives the Service from KIB (i.e., the Service becomes available to the Customer in the Customer profile).
9. All disputes that arise between KIB and the Customer in regard to these provisions shall be settled through mutual negotiations. If the disputes cannot be settled through negotiations, they shall be settled in accordance with the regulatory enactments of the Republic of Latvia. The Customer has the right to file a complaint to the Data State Inspectorate which supervises KIB in accordance with the procedures set out in the regulatory enactments. The Customer has the right to file a complaint to the Consumer Rights Protection Centre in accordance with the procedures set out in the regulatory enactments.
10. KIB has the right to unilaterally make amendments to the provisions of this contract at any time. If the Customer does not agree to the amendments, they shall discontinue the use of Services.
11. The current version of the contract is available on the Portal. Portal users' convenience, this contract has been translated into other languages and translated versions of this Agreement are available on the Portal. In any event Latvian wording will prevail.